

Thomas Adrian Langford
6 Bolts Croft,
Chippenham,
Wiltshire, SN15 3GQ
(h) 01249 658804 (m) 07768 083459 (f) 01249 464365
(e) thom@tandtnet.com <http://www.linkedin.com/in/thomlangford>

A Chartered IT Professional (MBCS CITP), Certified in the Governance of Enterprise IT (CGEIT) and Certified Information Security Manager (CISM) with proven capabilities in IT governance, information security, corporate risk, consultancy, project management, BCP, DR and incident management, IT support and service desk management. Currently leading the information security risk management group identifying and assessing security risks throughout the company's environment. Established the company's industry, legal and regulatory standards compliance monitoring and management framework, and member of the company's Enterprise Risk Management committee.

An effective leader of globally diverse teams and successful implementations of IT and information security services, infrastructure, procedures and projects across multiple offices and cultures. Strong organisational skills in large complex environments, translating business requirements into effective solutions up to and including building new teams from the ground up in addition to establishing new initiatives across global organisations. Ability to facilitate large groups of subject matter experts to ensure high quality deliverables whilst retaining overall programme vision and purpose. Work effectively in a multinational environment across multiple cities and geographies.

Career History

Sapient Ltd	September 2002 - Present
PricewaterhouseCoopers	May 1996 - August 2002
Adris Ltd	June 1995 - May 1996
Rolfe & Nolan PLC	March 1994 - June 1995
Temporary assignments to fund degree course	October 1990 - February 1994
Temporary assignments and travel	February 1990 - October 1990
The Londonderry Hotel	July 1989 - February 1990

Sapient Ltd

Senior Manager, Global Security Office

February 2008 – present

American based technology consultancy and marketing services agency, with over 10,000 staff globally. Responsible for establishing the company's first information security group consolidating and improving security practises globally. Group responsibilities range from policy, audit, compliance and training through to information disaster recovery, business continuity planning, crisis and incident management, and currently focussing on security risk management activities across delivery organisation, third parties and physical facilities. Report quarterly to the Board of Directors Risk committee on information security risks as well as more in depth reviews of specific security topics as requested. Responsible for recent ISO 27001:2005 recertification in Sapient's India offices and currently working to expand its scope throughout Europe and North America. Reporting directly to the Chief Information Security Officer

Global Senior Manager, Local Support & Office Services

September 2002 – February 2008

Responsible for two teams across three geographies, 15 offices and 70+staff with 7 direct reports. There are additionally some 5-10 other project offices without a local presence that the team is responsible to support. The Local Support team is accountable for all elements of IT from the desk 'forward', comprising of laptop and desktop support (hardware and software), Help desk management to a defined set of SLA's, capital IT purchases and all local IT queries and support. Office Services ranges from front of house reception support through office and space management and to traditional facilities management including landlord and subtenant management, access control and security, corporate accommodation and transport services (India). Other projects have included the facilitation and direction of the London, Bangalore and Gurgaon office relocations, all moves including the coordination of all IT and FM services.

Summary of Strengths

Leadership and Organisational Skills

Currently manage and motivate a team based across three geographies, empowering the team to work autonomously as required, while creating a clear leadership function for coordination and escalation. This allows the team to ensure the vision, purpose and strategic context of the company are met at all levels of the organisation. Managed project and group budgets over a million dollars (USD) successfully.

Problem Solving Skills

Have a proven ability to look at alternative and often more financially viable solutions to problems, such as open source software and centralised ID badge creation. Many challenges are financial, and once the clear goals are understood, there are many ways to realise it that do not involve extensive/expensive financial considerations. Firm believer that there are always alternative solutions to problems.

Technical Skills

Have managed and facilitated all aspects of a technical environment, from network architecture analysis, design and

implementation, and combined this with a down to earth approach to implementation. Introduced key aspects of infrastructure into sites, such as internet access and security, messaging and enhanced connectivity solutions, and managed support of these initiatives across the organisation.

Communications

Work effectively with a large group of geographically diverse people, the majority of which is carried out over the telephone. Have managed and facilitated large face to face meetings and workshops as well as regular global calls involving up to 70+ people on a monthly basis in my LS & OS role. As part of the IT leadership team and ISMS Governing Committee demonstrating an ability to work at a leadership level whilst executing company standards and purpose at a level that makes sense at a fundamental user level.

Interpersonal Skills

Deal comfortably with all levels of the organisation from Associate to Board of Directors. Seen to be a straight talker with an eye to the big picture as well as the details at an individuals level. Able to communicate and influence across the organisation. Committee member of the BCS Swindon branch and chairman of the 1st Chippenham Scout group.

Career History, continued

PricewaterhouseCoopers

IT Consultant

May 2001 – August 2002

Roles included the Project Management of an extensive refurbishment and technology refresh of the re-branded 27^o North Technology Solutions Centre in Heathrow, the implementation of an ongoing Mobile IP showcase, and the Technical Architect for an internal project delivery centre. Final role was located in Swansea as Technical Operations Manager to analyse, design, implement and manage an innovations centre for a large government agency.

IT Manager

May 1996 – May 2001

Responsibilities included the infrastructure, operational, access control and security of the building (liaising with local Police Force and security companies.) This role also extended to the design and initial support of the IT architecture in the firms Retail Solutions Centre (also housed in Swindon), and the full implementation of the IT architecture in the New World Solutions Centre in Heathrow (both sites were client showcases).

Adris Ltd: Technical Support Engineer

June 1995 - May 1996

Rolfe & Nolan PLC: VAX/VMS Computer Operator

March 1994 - June 1995

Temporary assignments during Degree course

October 1990 - February 1994

Temporary assignments and travel

February 1990 - October 1990

The Londonderry Hotel: Room Service Supervisor

July 1989 - February 1990

Education & Training

University of Kent at Canterbury

1990 - 1993

BA (Hons) Industrial Relations (Personnel Management) With Computing.

Duke of York's Royal Military School

1982 - 1989

'A' Levels: Technology, Business Studies, English

'O' Levels: Passes in eight subjects including Maths and English

Courses Attended & Recent Examinations

CobIT 4.1 Foundation

Microsoft Windows NT Sever 3.51

ITIL V3 Foundation

Internetworking with Microsoft TCP/IP

Sapient Managing Expectations for Performance

Microsoft Exchange Server 5.0 Administration

Sapient People Management

Solaris 2.5 System Administration

PwC Programme & Project Management

Open VMS System and Network Node Management I

Analysis & Design of Data Networks

Writing Open VMS Command Procedures

PwC Introduction to Consulting

British Red Cross First Aid at Work (awaiting renewal)

Personal details

Date of Birth 11 May 1971

Mobility Full Driving Licence; car owner

Clearances CRB checked

Interests & Activities

Digital photography, clay pigeon shooting, vegetable gardening, bad guitar playing, home computing and a wide range of reading and music. Committee member of the Wiltshire branch of the BCS, and Chairman of the 1st Chippenham Scouting group. Active supporting member of Chippenham Rugby Football Club.

Referees

Available Upon Request.